

# UPMC External Agency Required Education LPN SNF-LTC Staff – Chautauqua ONLY

**Course Description:** This course contains all required education for external agency LPN SNF-LTC staff.

**Course Offered:** Through [Wolff Learning Academy: UPMC External Agency Staff Required Education](#)

**Target Audience:** External agency LPN SNF-LTC staff.

These courses are available on demand and take approximately 4 hours to complete. Click on the course links to register:

**Register Now:**

- [All Nurse bundle](#)
- [Mandatory Education bundle](#)
- [Harassment-Free Workplace Training - Chautauqua ONLY](#)
- [RN/LPN Verbal Order and Critical Results](#)

**Account Creation and Course Completion:**

- Under Current Sessions, click on any blue link for a virtual session (ex 0123A)
- If all say Event Full, email [WolffLearningA@upmc.edu](mailto:WolffLearningA@upmc.edu)
- Click **Register**
- **Login** or create a new account
- Click **Register** again
- Be sure that **Participant** and your chosen session are displayed then click **Submit**
- Click **Modules** to begin reviewing course content
- Click **Next** to continue to the next module in the bundle
- Once all required course content has been reviewed, click on Info to retrieve a certificate of completion if one is required. A browser refresh may be needed to see the certificate icon. If any portion is missed, the certificate will not display.

For technical assistance, contact [WolffLearningA@upmc.edu](mailto:WolffLearningA@upmc.edu)

**Contact Info:**

For all other questions, contact the manager at your assigned hospital for further assistance.

