

# UPMC External Agency Required Education Critical Care Nursing Staff

**Course Description:** This course contains all required education and virtual eRecord training for external agency Critical Care Nursing staff

**Course Offered:** Through [Wolff Learning Academy: UPMC External Agency Staff Required Education](#)

**Target Audience:** Critical Care external agency nursing staff ONLY

**Register Now:** These courses are available on demand and take approximately 8 hours to complete. Click on the course links to register:

- [All Nurses Bundle](#)
- [Mandatory Education Bundle](#)
- [Inpatient Nurses ONLY Bundle](#)
- [Critical Care and Procedural Nurse Add On Bundle](#)
- [Harassment-Free Workplace Training](#)
- [Restraints Training](#)
- [Organ Donation Training](#)
- [Bedside Shift Report for ICU Nurses](#)
- [eRecord Bundle](#)
- [UPMC Suicide Process Updates for Nurses](#)

## Account Creation and Course Completion:

- Under Current Sessions, click on any blue link for a virtual session (ex 0123A)
- If all say Event Full, email [WolffLearningA@upmc.edu](mailto:WolffLearningA@upmc.edu)
- Click **Register**
- **Login** or create a new account
- Click **Register** again
- Be sure that **Participant** and your chosen session are displayed then click **Submit**
- Click **Modules** to begin reviewing course content
- Click **Next** to continue to the next module in the bundle
- Once all required course content has been reviewed, click on Info to retrieve a certificate of completion if one is required. A browser refresh may be needed to see the certificate icon. If any portion is missed, the certificate will not display.

**Contact Info:** For technical assistance, contact [WolffLearningA@upmc.edu](mailto:WolffLearningA@upmc.edu)

For all other questions, contact the manager at your assigned hospital for further assistance.