

UPMC External Agency Required Education Clinical Support Staff

Course Description:

This course contains all required education for external agency Clinical Support staff at UPMC.

Course Offered:

Through [Wolff Learning Academy: UPMC External Agency Staff Required Education](#)

Target Audience:

Clinical Support external agency staff ONLY.

Register Now:

These courses are available on demand and take approximately 8 hours to complete. Click on the course links to register:

- [Clinical Support Bundle](#)
- [Mandatory Education Bundle](#)
- [Harassment-Free Workplace Training](#)

Account Creation and Course Completion:

- Under Current Sessions, click on any blue link for a virtual session (ex 0123A)
- If all say Event Full, email WolffLearningA@upmc.edu
- Click **Register**
- **Login** or create a new account
- Click **Register** again
- Be sure that **Participant** and your chosen session are displayed then click **Submit**
- Click **Modules** to begin reviewing course content
- Click **Next** to continue to the next module in the bundle
- Once all required course content has been reviewed, click on Info to retrieve a certificate of completion if one is required. A browser refresh may be needed to see the certificate icon. If any portion is missed, the certificate will not display.

Contact Info:

For technical assistance, contact WolffLearningA@upmc.edu

For all other questions, contact the manager at your assigned hospital for further assistance.

