

Building an Improvement Team

Building the right team is a critical element of any successful improvement project. Use the following worksheet to identify key stakeholders and their role in the improvement project.

| Identify Key Stakeholders | | | |
|---|--|--|---------------------------------------|
| | Direct manager | | IT |
| | Nursing | | Finance |
| | Physicians | | Patients/Families |
| | Other departments (RT, OT/PT, lab, nutrition, EVS, | | Other nursing units or subspecialties |
| | etc.) | | Quality Department |
| | Executive leadership | | , , |
| Stakeholder Roles and Responsibilities | | | |
| | Workgroup members – Will be involved in day-to-day work | | |
| | People with needed expertise or knowledge – Can be brought in for consultation | | |
| | People whose permission is needed to succeed – People with veto power over project | | |
| | People to inform of progress – People you want to keep in the loop | | |
| Workgroup members (names and roles): | | | |
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| People with necessary expertise (names and roles): | | | |
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| People whose permission is needed (names and roles): | | | |
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| People to inform (names and roles): | | | |
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